

1 August, 2011

To Whom It May Concern:

We are writing to provide a letter of reference and recommendation for the renovation project conducted our home at in Ottawa, Ontario.

This project was relatively large, involving the entire main floor and second floor surfaces, and involving significant restructuring of room and layout to open up the house design. Overall, over 4000 sq. ft. of living space was impacted by this renovation project.

We were very impressed and please with Lagois on this project. Our positive impression began with the first quotation, where other firms had very "loose" estimates of both schedule and cost, Lagois was focused, provided a detailed initial estimate with a detailed schedule that gave us confidence the project was going to be well managed. In the end this proved to be true, as Herb Lagois was very patient in finalizing the design, detailing all elements and surfaces, and completing a tight contract that was fully met in terms of schedule and price. After many renovation projects, we finally had a positive and predictable contractor experience!!

Lagois Drafting and Construction proved to be a very good general contractor for the project. The site manage, Chris Parish had an extremely positive attitude, and provided a high quality of commitment to both quality and service. The supervision of trades' people was excellent, with tight coordination of schedule and quality throughout. We were never concerned about leaving our home in the hands of the Lagois team.

Many projects involve a continual dialogue about design and re-design that can create friction and drive cost and schedule. However, on this project the patience and imagination of the contractor up front resulted in a tight design we could all visualize and agree to, and a solid plan that was flawlessly executed. This took all the 'normal' stress out of the renovation, the plan simply worked, and outcome was as anticipated, with a quality result.

We would recommend Lagois Drafting and Construction to any family interested in a renovation project, from a bathroom update to a full renovation on a high end multi-million dollar home, this team can scale to deliver a quality result for both design, drafting, and construction based on our experience.

Sincerely,

Mike & Nancy Greenley  
Ottawa, ON