

August 9, 2011

To Whom It May Concern:

We write this letter to express our thanks for the incredible success of our home's addition and renovation project. Our modest circa 1840's farmhouse is now a beautiful country home with all the character and features we were looking for.

From the very first design presented, we knew this company understood what we wanted to achieve. From keeping the integrity of our old stone home to suggesting a spacious yet discrete two-storey addition, the recommendations, suggestions, and design ideas made were truly in line with our vision. What was once a dream of ours on a set of design concepts is now a place we love to come home to.

When people ask about who designed and who implemented our project, we're proud and confident in telling them we worked with one of the best firms in the area. All of the specialists brought in to work on various parts of the project were excellent, including the framing team, electrician, plumbers, insulation crew, roofers, eaves trough team, and siding duo. We were particularly impressed with their workmanship, courtesy, attention to detail, and high-quality results. We thoroughly enjoyed working with all of them.

A project of this scope and complexity, given the age of our home and some uncertainty around its integrity throughout demolition and construction of the addition, presented a fair amount of risk. However, we were very pleased with the project coming in on budget, largely due to good communication, good risk management, and flexibility and prompt decision-making as the project progressed.

We absolutely love our home now and we very much look forward to working with you again in the future.

Sincerely,

Marty & Janice
Homeowners